



The State Theatre of Kentucky

June 15, 1999

Stan Moore
Moore Security, Inc
540 Marriott Dr. Suite 7
Clarksville, IN 47129

Dear Stan:

As I was reviewing the latest edition of the Moore News, I came across the article on the Officer of the Month. I think this is a great way to show appreciation for a job well done. I would like to take a moment to nominate two exceptional Security Officers to receive this honor in the next issue.

I cannot say enough good things about the two officers that work at Actors Theatre of Louisville, Carl Ester and Wayne Winters. Each of these individuals have served the theatre for many years and have always conducted themselves in a highly professional manner. In addition to their normal duties they go beyond what is commonly expected to assist in any way they can. Providing a physical security presence at the theatre can be a very challenging job. These officers have dealt with incidents such as disorderly conduct, angry patrons, and threats to employee safety. The ability to resolve these incidents in a diplomatic fashion is of great importance to the theatre. Using their experience and professional training both of these officers consistently achieve resolution of these types of incidents in a manner that is acceptable to ATL.

In addition to providing a valuable security presence, both Carl and Wayne are able to operate the telephone console and help direct visitors. Their knowledge of ATL operations is of great help to an organization, such as ours, that works with limited resources. The transitional nature of our work force creates a daily environment that demands heighten vigilance from our security officers. Carl and Wayne have proven over and over that they are up to these challenges and adapt to constantly changing conditions.

I hope this is not to presumptuous of me to make this type of nomination to your newsletter; however, I felt a strong need to show my appreciation for the exceptional service Carl and Wayne provide to the theater.

Sincerely,

Daniel T. Wetzel
Director of Operations