



September 4, 2002

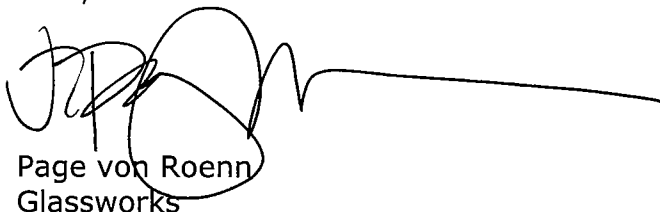
Moore Security
506 E Highway 131
Clarksville, IN 47129

Re: Glassworks Security Guards

To Whom It May Concern:

I just wanted to write you a note to let you know what a great job the security guards are doing at Glassworks. They are always exceptionally friendly and willing to lend a hand when needed. They are a pleasure to work with every day.

Best,

A handwritten signature in black ink, appearing to be "Page von Roenn", with a long horizontal line extending to the right. The signature is written over the printed name and company name.

Page von Roenn
Glassworks