



LG&E Energy Corp.
220 West Main Street
P.O. Box 32030
Louisville, Kentucky 40232

October 7, 2002

Mr. Tim Gritton
Moore Security
506 East Highway 131
Clarksville, Indiana 47129

Mr. Scott Coons
Moore Security
506 East Highway 131
Clarksville, Indiana 47129

Re: Jon Adams, Post Commander - LG&E Corp.

Gentlemen:

It's very rare that an employer receives a letter regarding one of its employees and that report is not one of misconduct or inconsiderate service or behavior, but one that commends that employee due their accommodating and considerate service. This is one of those rare letters.

On a daily basis, Jon Adams is usually the first person that I see when I enter the building in the mornings. He always greets me with a smile and a genuine "Good Morning." He always addresses me by name which is always accompanied with a smile. That in itself is enough to write about, but one September 12, 2002, Jon went above and beyond the call of duty and assisted me when he did not have to.

On that particular Thursday morning, I arrived at the LG&E Building at about 6:30 a.m. preparing for a meeting on the Executive Floor (23rd Floor). This was a very early, very important meeting. There were in attendance Managers, Directors, Vice-Presidents and even our Company CEO, Mr. Vic Staffieri. While preparing for this meeting, it was noticed that the room had not been cleaned, nor were the tables and chairs rearranged in the fashion that I had previously requested. Not only was I upset, but overwhelmed with the task that lay ahead of me. Jon immediately offered his assistance by helping me to rearranging chairs and erect tables.

Although the meeting started about 10 minutes later, this situation could have been a lot worse without the assistance of Jon and I want to take this time to commend the well-mannered and gracious attention that he afforded me on September 12th. I am very appreciative!

Sincerely,

Elessa Y. Walker
Senior Secretary
Financial Planning & Accounting
Louisville Gas & Electric

cc: Jon Adams, Post Commander
Vic Staffieri, CEO
Chris Hermann, SVP Distribution Operations
Joe Douthitt, Manager Administrative Services
Lydia White, Corporate Facilities Coordinator