

WESTMINSTER JOHN KNOX PRESS

L O U I S V I L L E \* L O N D O N

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To Whom It May Concern:

Usually, people don't think to write a letter about a Security Guard or someone else who is in a role to protect people unless they are disappointed with that person's work. This, however, is not one of those letters. I am writing to say that I appreciate having the employees from Moores Security in our parking garage to look after us as we go from our cars to the building and then back to our cars in the afternoons. I am especially appreciative of one security guard in particular, Mr. Thomas Crabtree.

From the time Mr. Crabtree started working here in our garage, he has always had a smile on his face and a pleasant word to say to everyone. But even more than that, he has gone out of his way to make certain that I, and others, got safely to our vehicles each evening. He has been especially kind to me since there are numerous evenings when it is dark when I leave the building. He even "scolded" me about those evenings when I walked out late and he was in another part of the garage and I didn't let someone at the front desk know that I was walking out alone. His words were, "Now you ladies better let me know when you're coming out of that building late. You tell them to page me so I can make sure you get to your car safely." I took my "scolding" with a smile because I knew Mr. Crabtree was just making certain that nothing happened to any of us on his watch.

All I can say is you have a real valuable employee and he represents your company well. Again, thank you all for the wonderful service you provide for our building.

Sincerely,



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